



General Terms and Conditions

- Shipments are subject to space and equipment availability at the time of booking.
- Estimates exclude charges that may be levied due to demurrage/detention, storage, screening, custom stoppages, customs queries, inspections, SARS Customs VAT and/or Duty levied and/or any other charges levied against your cargo due to reasons beyond our control.
- EXW-FOB charges include one single standard export customs clearance and one B/L set;
 - Estimates are based on general non-hazardous cargo.
 - The rate of exchange quoted is subject to fluctuation.
 - Fuel surcharges such as BAF, BUC and Low Sulphur are subject to fluctuation.
- This is not a quotation but merely an estimate of expected charges provided without engagement.
- Our estimates are subject to our Standard Trading Conditions as are all transactions, a copy of which is available upon request.
- Foreign currency charges such as freight, as an example, will be converted to local currency at the appropriate rate of exchange applicable.
- All rates might be subject to change depending on the shipping line, airline or landside operator nominated.
- Airfreight, sea freight and landside charges offered are specific to defined services and products.
- Estimates are based on information provided by yourselves and hence remains subject to variations. All rates indicated are based on current rates, tariffs, schedules and rates of exchange, which are subject to change with or without written notice.
- Insurance cover will only be provided against written request. Cargo insurance remains the sole responsibility of the cargo owner.
- Should you require any further information related to the estimate or assistance concerning any freight forwarding or clearing matters, please do not hesitate to contact us prior to proceeding with the handling of any such shipments.
- If payment terms have not been agreed upon, we would require that the full amount of the estimate charges covering such shipment/s be deposited into our Bank Account. Such deposits can only be made via a Direct Electronic Transfer of Fund or Cash into our Bank Account. Please note that neither Bank Guaranteed nor Bank Cheques will be accepted.

- The customs clearance cost is intended as standard and up to 3 HS codes. In case of additional line items and/or customs requirements, such will be charged for accordingly, in addition.
- Estimates are valid for stackable goods only, not oversized, overweight and/or fragile.
- Estimates are valid for goods suitably packed for transportation.
- Commodity/tariff codes may attract Import Duty, however preferential or zero rated can be obtained with presentation of a EURO1 certificate/declaration only if of EU origin and applicable.
- For cargo valued over EUR 6000.00, a EURO1 certificate is required and for amounts lower, an EU declaration, endorsed on the commercial invoice is sufficient.
- Transit times indicated are indicative only.
- VGM and SOLAS requirements are at shippers' care and responsibility. Should however the shipper/exporter refuse to provide for the same (exw sales), our office is available upon mandate from the consignee to provide for the relevant task (container weighing per method 1 and VGM data transfer) at standard communicated costs.
- Sole responsibility rests with the cargo owner and/or exporter and/or importer to ensure both origin and destination parties forwarding, receiving or controlling the goods, are duly registered, as is required by local authorities, to legally export and/or import cargo. Such also applies to all export and/or import requirements including however not limited to, permits, licenses, and certificates of origin, certificates of conformity, trade mark license adherence, cargo declarations, SGS, cargo verification requirements and so forth.
- E&OE "Errors and omissions excepted" clause is applicable on all estimates, invoices and scope of works.