

Terms & Conditions

Airfreight

Annotation

- Volume to weight ratio is 1 : 6 (1 cubic meter = 167 kilos chargeable weight)
- Our local cartage rates are subject to suitable site access and standard cartage procedures. Additional charges may apply for special vehicles, delivery or pick-up procedures, permits, etc.
- Rates quoted are excluding loading of the shipment in / on the vehicle.
- Any extraneous customs, handling or other charges are additional and will be charged as per outlay.
- Unless otherwise specified, this quotation is without engagement and based on carriers of our choice.
- Airline fuel and security surcharges are current at time of quotation and therefore are subject to change, with or without prior notice.
- If quoted please note that airfreight services are based on current airline flight schedules and as such are subject to change at the discretion of the airline with or without prior notice.
- Rates quoted are for general cargo. Dangerous Goods (DG) are mentioned separate and only valid after our approval.
- This quotation is based on tariffs and rates of exchange valid today and as such is subject to change with or without prior notice.
- Amounts shown in this quotation in foreign currency will be charged in EUR based on our bank exchange rate.
- Payment terms: within 21 days from date of invoice unless otherwise agreed upon.
- Acceptance and handling of shipments is subject to full compliance with applicable dual use legislation and controls.
- Extraneous customs fees and charges as well as disbursements such as duties and taxes are not included and are additional.
- The Dutch forwarding conditions (FENEX) are applicable to all our activities.

Seafreight

Annotation

- Unless otherwise specified, this quotation is without engagement and based on rates, surcharges, tariffs and rates of exchange valid today and as such is subject to change with or without prior notice.
- This quotation is based on carriers of our choice and subject to space and equipment availability.
- Extraneous customs fees and charges as well as disbursements such as duties and taxes are not included and are additional.
- In case of DDP shipments please note that duties, taxes, possible other fees and charges, based on the indicated HS-codes are subject to approval by customs and other relevant authorities and as such are quoted without engagement. Please note that many countries have complex import regulations and procedures and require special import licenses and permits.
- In case of EXW shipments please note that our quotation is based on "shippers load and stow" conditions, therefore do not include any costs for loading and stowing as well as possible required crane and equipment provision which would be charged additionally. We can provide you with a quotation for these costs upon request and if required.
- Transport Insurance is not covered in this proposal but can be arranged if required. Please provide us with a written request if we are to cover transport insurance on your behalf.
- Amounts shown in this quotation in different currency will be charged in EUR based on the vessel exchange rate.
- Final rates are based on the actual date of shipment / Bill of Lading date.
- For shipments under Letter of Credit please provide us with a copy of the L/C or all stipulations regarding transport and documentation as early as possible or latest at the time of booking. This is required in order to check compliance with the terms of the L/C.
- Payment terms are as agreed.
- Delivery charges are based on pick up between 8 AM and 4 PM Monday to Friday. Additional charges are applicable if specific pick up times are required.
- Cancellation fee may be applicable if booking is cancelled at short notice and as per carriers conditions.
- Acceptance and handling of shipments is subject to full compliance with applicable dual use legislation and controls.
- The Dutch forwarding conditions (FENEX) are applicable to all our activities.