



General Terms & Conditions

1. In order to arrange import / export custom clearance, Japanese Shipper or Consignee must have a 13-digit Corporate Number named 'My Number', supplied by Japanese National Tax Administration Agency. You can check the details by clicking on below link. <https://www.nta.go.jp/mynumberinfo/houjinbangou/kuwasiku.htm>
2. Invoice must contain commercial value without exception even if the goods have no commercial value or for the donation purpose.
3. As for SOLAS new regulation, the shipper is responsible for the verification of the gross mass (VGM) of a container, as well as for ensuring that the VGM is communicated to the carrier and terminal representative. Any cost related to correct weight measurement and/or caused by any delay in informing VGM (Verified Gross Mass) is at shipper's charge.
4. (*mark) Consumption tax equal to 8% of the amount will be applied separately.
5. Transit time is only a not binding indication which might be subject to change and it is intended port to port (airport to airport)
6. All rates might be subject to change depending on shipping line and carrier tariff fluctuations.
7. The quotation is based on the technical specifications provided by client: any variation to these specifications might impact the rates of the quotation.
8. Although the international freight rates and overseas local activities are quoted in Foreign currencies, the invoicing will be made in Japanese Yen equivalent calculated at the time of invoicing.
9. The quotation does not include any charge related to import tax and duty, customs and quarantine inspection fee. It also excludes cartage waiting time, demurrage, detention, storage at port / airport / bonded warehouse.
10. If not differently specified, the quotation is valid only for stackable cargo, not oversized, not overweight.
11. If not differently specified, this quotation does not include any cargo insurance but only transportation general liability insurance. a.hartrodt Japan is available to arrange cargo insurance on behalf of the client upon request.
12. Food & Beverage cargo import

Please note that import clearance of food & beverage related cargo might require additional information/documents, like Production Flow Chart / Ingredient List / Analysis. Before starting the handling of the shipment, we warmly recommend the Client to send the documentation so a.hartrodt Japan can check in advance with the Japan customs if cargo is importable with available documentation and/or if there is any special requirements/restrictions.



Trucking terms and conditions

1. For delivery, “free-on-truck” is the default condition and consignee is responsible to unload cargo from truck. Let us know if it is not accepted.
2. Consol trucking charges will be billed on actual weight or trucking volumetric (chargeable weight), which means “m3 x 280”
3. In case of Charter Truck, It basically requires extra charge to arrange special trucks such as Temperature controlled truck, Wing, Power Gate, UNIQ and Low-bed trailer.
4. Consolidated trucking service is only available without a specified pickup or delivery time. In case you need to appoint time, Charter service is warmly recommended.
5. Additional charges might occur in case of extra tasks like – but not limited to - packing, labeling, palletizing, tagging, assembling, wrapping, disposal, dismantling and in case of overtime service (including Sat/Sun and National Holidays)
6. In case of drayage truck (two-axis), free truck waiting time is set up to two hours. Extra cost will be debited after the two hours or when three-axis is needed instead.
7. Dangerous Goods is basically transported by using charter service.
8. If not differently specified, the quotation is valid only for stackable cargo, not oversized, not overweight.

International freight terms and conditions

1. Terminal Handling Charges (THC) of Air Importation includes 24 hours free transit & storage time at arrival terminal. Over 24hours, additional storage charges will be invoiced at cost.
2. The air freight rates are subject to Fuel Surcharge, Security surcharge and any additional surcharge defined and requested by carrier. Those are subject to change with or without prior notice.
3. The ocean freight rates are subject to CAF/BAF which is determined by shipping companies and is subject to change with or without prior notice. Port service charges are charged by shipping line, subject to change.
4. Ex China/Korea, depending on ocean carriers, some other charges like FAF/YAS/EBS will apply.