

Terms & Conditions

Our offers only apply for harmless goods that will be shipped with carriers of our choice. In case of dangerous goods our offer depends on the acceptance of the carrier.

Our offers are subject to space and equipment.

Charges for fumigation, import tax and duty, demurrage, detention and other storage charges are not included in our prices.

We suggest covering a transport insurance for the entire transport. If you want a. hartrodt to cover the transport insurance for you, please let us know in advance.

According to the ADSp 2017 3.3 the sender is obliged to inform the forwarder accordingly in case of valuable goods with a value of 100,00 EUR and over per kilogram. This rule also applies for fragile, flammable and household goods.

Sea freight

All charges in foreign currencies will be billed in EURO according to the vessel R.O.E..

If not declared all transports will be carried out without any temperature control. We will not cover any temperature damages on the cargo. Please let us know the temperature range as well as any further adjustments on the reefer container that need to take place prior to the transport in case your cargo needs to be transported temperature controlled.

Charges for issuing a bill of lading as well as charges for letter of credit conformal documentation are not included in our offers.

Our offers for LCL shipments are based on the weight and dimensions provided by you. We will have to adjust our charges in case those details differ from the actual weight and dimension.

If the VGM is not provided for us on time, all emerging charges such as storage charges will be billed to your account.

The validity of our offer refers to the actual date of shipment.

Please note that in case of Havarie-grosse all shippers are liable even if your cargo is not affected by any damage.

For all sea freight imports operated by a. hartrodt the follow rule applies: We offer 3 free demurrage and storage days starting at actual arrival of the vessel.

Our charges for customs clearance include three customs tariff numbers.

Rules applying for sea freight exports to the USA:

Carrier has opted to be exempted from tariff publication requirements per 46 C.F.R. paragraphs 520 and 532 by utilizing Negotiated Rate Arrangements ('NRAs'). Carrier's quotation/proposal sheets and email exchanges contain NRA offer(s) by carrier.

Acceptance of the quotation shall become binding after receipt of the cargo by the carrier or its agent (or the originating carrier in the case of through transportation). Carrier Rules Tariff is provided free of charge at: <http://www.hartrodt.com/en/network/north-america/us/>

Carrier reserves the right to modify its NRA rate/charges offer prior to Carrier or its agent (including originating carriers in the case of through transportation) receiving the cargo for transport. All origin and destinations local charges apply whether or not included in CCC's Rules Tariff or in quotations. This offer is valid 30 days.

Air freight

All charges in foreign currencies will be billed in EURO according to the exchange rate of the day.

The calculation of the freight charges is based on a weight/volume ratio of 1:6. The chargeable weight will be rounded up to 0,5kg.

The a. hartrodt Deutschland (GmbH & Co) KG chooses which airline will be instructed with the transport of your goods.

The fuel- and security surcharges will be adjusted depending on the increase or decrease provided by the airline.

Additional charges for securing the cargo after a DARC alarm will be billed as per outlay.

Our offers only apply for the weight and dimensions provided by you. Any discrepancy requires a new calculation.

For all air freight imports operated by a. hartrodt the follow rule applies: 24 hours free time for demurrage and storage starting at actual arrival of the aircraft.

Our charges for customs clearance include three customs tariff numbers.

Train transports

Our offers are subject to space and equipment as well as acceptance of the haulier.

The rail contractors reserve themselves the rights to change the charges without prior notice as well as cancel current services. In those cases we are forced to adjust our offer.

The following charges are not included in our offers: multi-stops for import or export customs clearance, duty and tax, demurrage and detention charges, customs clearance charges, storage charges, charges for customs inspections as well as all other charges that are not known by the time of creating the offer.